

FACTS**WHAT DOES ASCEND DO WITH YOUR PERSONAL INFORMATION?****Why?**

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- account balances and payment history
- credit history and credit scores
- demographic and health information
- contact information

How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Ascend chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Ascend Share?	Can you limit this sharing?
For our everyday business purposes – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes – to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	Yes
For our affiliates' everyday business purposes – information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes – information about your creditworthiness	Yes	Yes
For our affiliates to market to you	Yes	Yes
For nonaffiliates to market to you	Yes	Yes

To limit sharing

Call us at: +1 (917) 409-6621

Please note:

If you are a new customer, we can begin sharing your information 30 days from the date we sent this notice, subject to certain opt-out requirements. When you are no longer our customer, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.

Questions

Call us at: +1 (917) 409-6621

Who we are

Who is providing this notice?	Ascend Holdings Inc. and Ascend Insurance Services Inc.
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What we do

How does Ascend protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does Ascend collect my personal information?	We collect your personal information, for example, when you <ul style="list-style-type: none"> • apply for health insurance or give us your income information • provide employment information or open an account • show us your government-issued ID or Medicare card We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
Why can't I limit all sharing?	Federal law gives you the right to limit only <ul style="list-style-type: none"> • sharing for affiliates' everyday business purposes—information about your creditworthiness • affiliates from using your information to market to you • sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.
What happens when I limit the sharing of account I hold jointly with someone else?	Your choices will apply to everyone on your account unless you tell us Otherwise.

Definitions

Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> • <i>Our affiliates include companies with a Ascend name, such as Ascend Insurance Services Inc.</i>
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> • <i>Non-affiliated companies we share with include financial services companies and other service providers. This includes our network of insurance agents, brokers and other licensed insurance providers (i.e., those companies that are a necessary part of the product or service you are requesting), and certain marketing partners</i>
Joint Marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. <ul style="list-style-type: none"> • <i>Our joint marketing partners include health insurance companies and other health service providers.</i>

Other Information

Not applicable